

Essential services for residents in Page Hall.

Your local guide to living well in a vibrant and diverse community

Support for families, health, wellbeing and advice services

Family Hubs

Sheffield's Family Hub and Start for Life Services are committed to enabling and supporting expectant parents, babies, children and their families to have a great start in life by providing services as early as possible.

We offer help and support to parents/carers of children aged 0-19, or up to 25 for those with special educational needs and disabilities.

There are 7 hubs which, together with their outreach sites cover all areas of Sheffield. You can find your closest Family Hub on the map.

Register - <https://www.sheffield.gov.uk/schools-childcare/family-hubs>

Telephone – 0114 2735665

Family Intervention Service

Leaflet of our core offer with contact details and how to refer

[FIS Core Offer.pdf](#)

Here is our link on the Sheffield Directory which everyone can access:

<https://www.sheffielddirectory.org.uk/localoffer/about-the-local-offer-and-other-information/how-to-access-council-education-and-social-care-services/family-intervention-service/>

Parenting offer and eventbrite links for programmes, seminars and discussion groups with what's on:

<https://www.sheffielddirectory.org.uk/sheffield-parent-hub/> Support to learn – Improving access and attendance

Self-refer – 0114 2037485

Register with Page Hall Medical Centre GP Surgery

It's free to register with a GP Surgery to access NHS Services.

<https://www.pagehallmedicalcentre.co.uk/>

<https://www.nhs.uk/nhs-services/gps/how-to-register-with-a-gp-surgery/>

Oasis Community Space

We are a registered charity working locally in Page Hall. Our aim is to help to create a local community where people of all ages and situations feel included, know that they can contribute and realise a deep sense of belonging. At Oasis we believe that strengthening relationships can transform communities.

We offer:

- weekly warm space and social sessions to create friendships and reduce isolation
- assistance with the cost-of-living crisis
- weekly family activities and holiday activities
- education opportunities
- community events
- family support

We also work alongside other partners to offer housing advice, support with EUSS and weekly English classes.

The space is currently open Tues-Fri. For more information contact 07789652808.

Oasis Academy School

An inclusive primary school for children aged 3 – 11, delivering first class education and playing an active role in the community. Tel: 0114 2012300

<https://www.oasisacademyfirvale.org/>

Owler Brook Primary School

At Owler Brook Primary School we are proud to be a family for our families. We care deeply about our children, our families, our community and each other. We share love and joy in the enrichment that every individual brings to our school. We all belong here.

<https://www.owlerbrookprimary.co.uk/>

enquiries@owlerbrookprimary.co.uk

Fir Vale Academy School

A community school educating the child with a focus on academic and social achievement, developing key skills and values for life. Tel: 0114 2439391

<https://www.firvale.com/>

Firvale Community Hub

Contact us to seek advice on Welfare Benefits; Advocacy; Tenancy advice on evictions; consumer and utilities and Immigration Services.

General enquiries: 0114 2619130

<https://firvalecommunityhub.org.uk/>

Advice, Advocacy, Employability and Immigration Services

Address: 127 Pagehall Road, Sheffield S4 8GU

Telephone – General enquiries: 0114 2619130

Advice Services: 07485 920363

Opening times: Mon-Fri 9am – 7pm. Sat-Sun 10am – 2pm

Email: info@firvalecommunityhub.org.uk

Page Hall Neighbourhood Service

A dedicated service for Page Hall, Lower Firth Park and Grimesthorpe which provides additional resource and support for the issues in the area by helping to co-ordinate key work and actions such as;

- An area Street Warden service where residents can contact them directly to report issues including anti-social behaviour, noise, environmental issues and bonfires amongst others
- A dedicated Pest Control officer who can offer advice on rats, cockroaches and bedbugs as well as general pest control issues
- Advice and assistance for issues relating to children and young people, vulnerable adults and private housing issues

pagehallneighbourhood@sheffield.gov.uk or Tel: 07388 960343

Community Youth Services

Community Based Services that seek to support young people where they are at.

Youth.services@sheffield.gov.uk

<https://www.sheffielddirectory.org.uk/children-and-families/community-youth-services/>

Cost of Living

Find out about the help you can get to pay your household bills.

<https://www.sheffield.gov.uk/cost-of-living> <https://www.sheffield.gov.uk/cost-of-living/make-your-money-go-further>

Telephone: 0114 2734567

Citizens Advice Sheffield

Help and advice on key issues:

Welfare benefits

Debt and money

Family

Housing

Health

Work

Consumer

Law and courts

Immigration

Employment

Advice line: 0808 278 7820 (calls to this number are free)

Opening times: 10am – 4pm excluding Bank Holiday

Advice enquiry form <https://citizensadvice-sheffield.org.uk/how-to-contact-us/>

<https://citizensadvice-sheffield.org.uk/support/>

Help with noise, waste and fly tipping

Pollution and Noise

Help us to manage graffiti, anti-social behaviour and fly-tipping

Report a dead animal on a road

Report commercial noise

Report an abandoned or untaxed vehicle

Report flyposting

Report fly-tipping

Anti-social behaviour and community triggers

Report noise nuisance

Report plants, trees, weeds and grass

Report - <https://www.sheffield.gov.uk/pollution-nuisance>

Telephone 0114 2734567

Bins, Waste and recycling services

Find your bin collection day

How to use your bins

Request a replacement bin

Report a missed bin collection

Bin collection service alerts

Green bin and garden waste

Request a bulky waste collection

Household waste recycling centres

Submit an enquiry <https://www.sheffield.gov.uk/bins-recycling-services>

Telephone 0114 2734567

Fly-tipping

If you witness fly-tipping or discover fly-tipped waste, do not touch or move it, as it may be hazardous or contain evidence.

You can report it to us online or by telephone. You will need to provide details such as the location, date, time, description and quantity of the waste.

https://forms.sheffield.gov.uk/site/form/auto/report_fly_tipping

Telephone 0114 2734567

Report rodents, insects and infestations

Pest Control

We can deal with all your pest control needs, whether you are a domestic householder, commercial business or house in multiple occupation (HMO). Our trained officers will only

apply baits and sprays after assessing the risks involved and according to safe working procedures.

<https://www.sheffield.gov.uk/public-health/pest-control>

Telephone 0114 2037410

Homelessness prevention and housing support services)

Council Housing Repairs

We're responsible for carrying out a range of repairs to help keep your Council home in a good state of repair. Although, some repairs are your responsibility as a tenant, find out how we can help.

Tel 0114 2735555

<https://www.sheffield.gov.uk/council-housing/council-housing-repairs>

<https://www.sheffield.gov.uk/council-housing/neighbourhood-offices>

Housing Solutions at Sheffield City Council, presenting as homeless or at risk of homelessness

Advice, help and support for anyone who is:

- Homeless
- Could become homeless within 56 days
- Has a housing problem which they need help to resolve

Tel: 0114 2736306

8.30am to 5pm, Mon-Fri

Emergency out of hours – 0800 7311689

<https://www.sheffield.gov.uk/housing/help-if-you-are-homeless>

Private Housing Standards

Report disrepair in private rented properties

Report - <https://www.sheffield.gov.uk/housing/repairs-to-rented-homes>

Telephone – 0114 2734680

Shelter – Housing advice and support services

If you are homeless, have nowhere to stay tonight or worried about losing your home.

Telephone - Emergency National helpline 0808 8004444

https://england.shelter.org.uk/get_help/local_services/sheffield